

Website usage terms and conditions

Welcome to our website. If you continue to browse and use this website you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern Ronald McDonald House® Northern Alberta's relationship with you in relation to this website.

The term 'Ronald McDonald House® Northern Alberta' or 'us' or 'we' refers to the owner of the website whose registered office is 7726-107 St, Edmonton, AB T6E 4K3. Ronald McDonald House® Northern Alberta is owned and operated by the Society for Children's Oncology Family Services of Alberta. Our Charitable number is 133475368RR0001. The term 'you' refers to the user or viewer of our website.

The use of this website is subject to the following terms of use:

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
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- Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- You may not create a link to this website from another website or document without Ronald McDonald House® Northern Alberta's prior written consent.
- Your use of this website and any dispute arising out of such use of the website is subject to the laws in Alberta, Canada.

Privacy

We are committed to protecting the privacy of our donors. We value the trust our donors place in us, and recognize that maintaining this trust requires that we be open and accountable in our treatment of donor information.

We do not sell, rent, or trade our donor lists. We collect, use and disclose personal information only for the purpose of processing donations, keeping our donors informed about the activities of Foundation and to ask support.

Online donations

When you choose to make an online donation or register for an event through the Ronald McDonald House® Northern Alberta website, we may request the following information:

1. Contact information: first and last name, street address, city, province or state, postal or zip code, country, telephone number, e-mail address and other contact information.

This information is used to process your donation and your tax receipt.

2. Credit card information: for donations or event registration, we process standard credit card information (card number, card type and expiration date) via a secure, 128-bit encrypted Secure Sockets Layer (SSL) session. SSL is the proven standard for secure web transactions.

This information is only used to process the payment of your donation. We do not store credit card information.

3. In Memoriam and In Honour contributions: in the case of memorial contributions and honour contributions, a personalized acknowledgement card is sent to a designated recipient, usually the family member of the deceased or the honouree. Therefore, we will request the name, address, city, province or state, postal or zip code, country and telephone number for your designated acknowledgement card recipient.

This information is only used for the purpose of sending an acknowledgement letter.

Currency and refunds

All donations are processed in Canadian dollars.

In general donations or event registrations are not refundable. Any requests for refunds will be considered on an individual case-by-case basis. Any inquiries should be directed to info@rmhnorthernalberta.org

Volunteer information forms

Potential volunteers who complete the online application form are assured of confidentiality. Your information is secure and will not be shared with any other organization. When you choose to submit a volunteer information/application form through our website, we may request the following information:

1. Contact information: first and last name, street address, city, province or state, postal or zip code, country, telephone number, e-mail address and other contact information.

This information is used to process your volunteer application.

2. Personal information: information about your particular area of interest and your personal references.

This information is used to process your volunteer application.

For any further information you may contact Ronald McDonald House® Northern Alberta at info@mrhnorthernalberta.org or (780) 439-5437